



Wedding Presentation

Background Dinner/Cocktail Music

Unless specified otherwise, your D.J will arrive at your venue an hour before your guests arrive for your reception to set up and soundcheck.

It only takes about 15–20 minutes to get everything set up, get dressed in the proper attire, as well as do a proper sound check. This gives us extra time to work out any “kinks” if any should arise. When your guests arrive, your D.J is there, set up and playing your choice of background music.

Your disc jockey will then be present for dinner and speeches to control volume levels as well. A microphone is included if you require and a wireless microphone can be added at no additional charge if requested.

Free Overtime

At Hype Entertainment we love a good party! Therefore if everybody is having a great time when your scheduled shutdown time arrives (and the venue gives us the o.k), your first half hour of overtime is on us!

****This is not applicable with all packages, please contact us to see if your event qualifies****

Professional Music Catalog

Our music catalog is over 50,000 songs and growing. We get all the new music at the same time as the radio stations and it is all legally licensed to Hype Entertainment. This gives us the right to play copyrighted material for public events without any legal issues.

If there are songs you need that we don't have we will add them to our collection at no extra charge for you. We put a \$20 limit on this, but it's extremely rare that anyone comes close to this limit. In such a case though, we can add the charge to your balance or you can supply anything you wish for us as well.

Customized Event Details

We believe that not every wedding is the same, and we want to ensure YOU get what YOU want. Once booked with us you will receive a username and password in order to log on to our website. Once you're logged on you can access your own personal DJ event planner where you can customize everything from the DJ's dress code, the different styles of music and how much of each should or shouldn't be played, Request Lists, Bouquet/Garter Toss & Cake Cutting Music, DJ interaction and everything else you can think of.

The planner is laid out to make things nice & easy for you and helps to ensure there's nothing you've forgotten, and again, to make sure you get exactly what you want and are looking for from your DJ on your big day.

Back Up Equipment, DJ's & Manager On Call

Hype Entertainment uses quality DJ equipment and it is kept in good order. Our DJ's are also extremely reliable as well, however, sometimes bad things happen to good people.

In order to ensure the worst possible outcome for any worst case scenario is as minor as possible, Hype Entertainment actually pays extra Hype DJ's to take the night off, stay sober, have a suit, cell phone and extra gear ready to go should anything arise. You will also be given a Manager On Call cell number in case you should have any issues whatsoever.

Quality Assurance

As experienced Wedding professionals we understand that you will most likely only get married once and therefore, we also understand how important this day is for you, your friends and family.

Our quality assurance program & bonus structure is designed to ensure all Hype DJ's are held accountable for their performances and we include incentives to ensure they provide the best possible DJ experience for each and every one of our clients. Our money back guarantee also holds the DJ's financially responsible for any negligence on their part.

This helps us to ensure your DJ is giving 110% every time!

Liability Insured

Rest easy knowing that we are insured for any worst case scenarios as well. Some locations won't actually let your DJ in the door without proof of insurance. We are happy to supply your location with proof, and many popular Calgary & Area locations already have us on file.

Gratuity?

Gratuity is accepted, but not expected. There is no mandatory or minimum hidden or added gratuity fee's, and if you do wish to tip the DJ, any amount is greatly appreciated. However, please do not feel obliged.

Referral Program

If you like Hype Entertainments services, why not tell a friend? For every contact you refer to Hype Entertainment that books you will be thanked by receiving money off your final balance owing!!

In addition to saving you money we will also give your referral a discount.

Perhaps it's time to try something new for the staff Christmas party this year. This offer includes corporate Christmas functions and anniversaries as well

This offer is valid from the time you book with Hype Entertainment until your show date, and can be used to bring down your balance owing.

Money Back Guarantee

1. Entertainer will be set up and ready on time.
2. DJ will be present for background dinner & cocktail music
 - To operate the board/ music or make general announcements.
3. The DJ will be polite and courteous to you at all times.
4. DJ will welcome and consider all requests.
 - The DJ will have a request list with requests made. One line shall be drawn through each request played. Not all requests may be played due to time restrictions, anything we don't have, client has labeled as "Do Not Play" or "DJ Hijacking" (One person with multiple requests)
5. Manager, DJ's & Back Up Equipment on call.
 - The amount of money back is determined by the amount of the time the equipment/ DJ is down in comparison to the length of show and price paid.
6. DJ will not play anything you've specified as "Do Not Play".
 - Unless the Client instructs otherwise during the show.
7. Hype Entertainment will not sell your contract to any third parties
8. Free Overtime.
 - First half hour of overtime provided at no cost.
9. Full Connect Licensed Music Catalogue.
 - AVLA Licensed & professional music catalog. Pre-Requests will be added to the catalog at no extra charge to the client up to \$20 worth. Anything over \$20 is the responsibility of the client.
10. DJ will be dressed in the proper attire.
 - Anything other than the options offered through the online planner may not be available and/or may incur additional fees.